## **CAVEMAN FENCE & FABRICATION INC**

PHONE: 541-474-0302

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Thank you so much for contacting Caveman Fence for your fencing needs. Here are answers to FAQ.

Acceptance of bid- When you have decided to contract with Caveman Fence either email your estimator or call the office to get on the schedule. Please double check that your estimate is complete and has what you are wanting on it. Please call with any questions. We will need a signed copy of the bid and will send you a copy of the CCB notice. You can email, fax or mail this to us.

**Scheduling jobs-** Please contact the office with any scheduling needs we will try to accommodate them. We appreciate your patience with the unforeseen challenges of scheduling changes. The amount of days your job will take depends on the amount of your fencing needs and complexity. We will call on the Friday before your job is due to start, to let you know the day and time to expect our crew. You may contact the office at any time for an update on timeframe.

Locates- The week before we will notify the company to mark utilities (Power, Gas, City water, Telephone, Cable). The marks are done with a temporary paint (that will disappear after a couple of good rains) or flags. They do not however mark wells, sprinkler systems, septic, or any additional underground piping sent to out buildings. Please either mark these or tell your crews about them. We cannot be responsible for damage to any private underground pipes or lines.

Work Timeline- At the start of your job the Foreman would like to meet with you to go over the specifics of your job and answer any questions you might have. They will do any tear out or clearing you have contracted for and set posts in concrete. We must let the concrete cure for at least 3-4 days then we will return to finish your job as our schedule allows.

Ornamental iron- At the start of the job the crew will measure and return to the shop to prepare the posts. The posts will go to the powdercoaters which takes anywhere from 7-10 business days to receive them back. We then schedule for them to set the posts in concrete. They will take measurements to build the gate and/or panels. Then send them to the powdercoaters. We then schedule them to hang or install the items. So approximately a month from start to finish on a basic job. The more complex the job the longer it may take.

**Automations-** Can be done at time of hanging of gates (for ornamental iron) or as the schedule allows (chainlink or retro fit). The foreman would like someone to be there at completion to go over the systems operation and set it up to your preferences.

**Temporary fence-** When you sign with us, we will be happy to supply a temporary barrier for your safety and/ or pets' safety until we can finish your job. Please let your estimator know if you will need this. We also have it available to rent for commercial or residential uses. Contact office for pricing.

**Invoicing-** At the completion of the job your crew will turn in paperwork with any additions or deletions to the bid estimate and the office will email or mail you a closing invoice. Please pay this within 10 business days to avoid any additional fees.